



MINNESOTA TECH FOR SUCCESS

DIGITAL EQUITY FOR ALL

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MINNESOTA TECH FOR SUCCESS IS AN EQUAL OPPORTUNITY EMPLOYER/PROGRAM PROVIDER.

MINNESOTA TECH FOR SUCCESS LOCATION



Address:

504 Malcolm Ave SE, Suite 100 Minneapolis, MN 55414

We have free onsite parking.

Public Transportation Information:

Metro:

Green Line Prospect Park Station

Bus Routes:

63 Berry St & University Ave

33 University Ave SE and Malcolm Ave SE

30 University Ave and Berry St

Our headquarters are open Monday-Friday daytime. We are closed on weekends and select holidays.

MINNESOTA TECH FOR SUCCESS IS...

- Certified Cisco Networking Academy
- WIOA Approved
- Member of the Minnesota Technology Association
- Licensed by the Office of Higher Education as a Private Career School
- Eligible MN DEED Training Provider (Listed as "Minnesota Tech for Success")
- CompTIA Authorized Partner

MISSION AND VALUES

Our Mission:

Minnesota Tech for Success creates digital equity for students by partnering with schools and educational organizations to provide technology access, engaging STEM programming, and IT workforce development in underserved communities.

Our Values:

Digital Inclusion: We believe that everyone deserves access to technology to thrive in today's digital world.

Community Connection: We believe in being rooted in our community to give the best help we can to those who need it.

Sustainability: We believe that digital inclusion and environmental sustainability go hand in hand, and work to provide top-tier resources while recycling responsibly.

ABOUT MINNESOTA TECH FOR SUCCESS

- Non-profit organization with 501(c)3 status
- Operating for over 25 years (formerly known as Minnesota Computers for Schools)
- MTFS Learn Mission: Assisting job seekers of all ages, skills, and income levels in achieving economic self-sufficiency through training, certifications, and career pathways
- Services offered:
 - Training and certifications
 - Technology recycling and refurbishment
 - Affordable technology sales

MINNESOTA TECH FOR SUCCESS COURSES & CERTIFICATIONS

Classes are offered live instructor lead, in-person, virtual, and self-paced schedule varied by the class and subject to change. To see upcoming classes check [here](#).

- Basic Digital Literacy | Bundle includes Computer Essentials and Software Essentials | Very Beginner
- Computer Essentials | Very Beginner
 - Internet Skills
 - Using Email
 - What is an Operating System?
- Software Essentials | Very Beginner
 - Microsoft Word Office
 - Microsoft Excel Office
 - Microsoft PowerPoint Office
- HTML5/CSS Fundamentals | Intermediate
- JavaScript for the Web | Intermediate
- CompTIA IT Fundamentals+ | Beginner
- CompTIA A+ | Intermediate
- CompTIA Project+ | Intermediate
- CompTIA Network+ | Advanced
- CompTIA Security+ | Advanced
- CompTIA PenTest+ | Advanced

It is recommended to take the course that best fits with your current technology skill level. Intermediate and advanced courses have prerequisites.

MTFS LEARN STAFF

- Jared Fessler | MTFS Learn Recruitment and Retention Manager
- Peter Everette | MTFS Learn Training Navigator
- Esther Kearney | MTFS Learn Instructor
- Sajaa Taleb | MTFS Learn Instructor
- Lindsey Frette | MTFS Learn Instructor

WHAT IS INCLUDED FOR STUDENTS AT MINNESOTA TECH FOR SUCCESS?

- Accelerated Training Program (CompTIA)
- Live training by certified instructors
- Access to eBook and official online learning management systems
- Virtual and simulated lab access for each subject
- Multi-use practice exams focused on each certification
- Exam for each certification
- Alumni support

JOBS THAT MTFS LEARN GRADUATES HAVE GONE INTO:

Help Desk Analyst, PC Refresh Technician, Desktop Support Specialist, Computer technician, Help desk technician, Network support specialist, Cyber Security, Web Development & Design, and more!

BEFORE STARTING AT MINNESOTA TECH FOR SUCCESS YOU SHOULD KNOW...

- ✓ Create and manage computer files and folders using the Windows Operating System.
- ✓ Download and locate files; Save files in various formats (e.g., PDF, .docx, jpeg, etc.).
- ✓ Manage a Windows Desktop, including actions like maximizing, minimizing, resizing, restoring, and closing windows.
- ✓ Practice safe online habits.
- ✓ Install and uninstall programs.
- ✓ Perform web searches in different browsers using various search engines.
- ✓ Operate a web camera and microphone for online meetings (Zoom, Teams, GoToMeetings, etc.).

If you're unsure about these tasks, it's recommended to start with our Basic Digital Literacy course.

WHAT EXPERIENCES ARE HELPFUL PRIOR TO ATTENDING MINNESOTA TECH FOR SUCCESS?

MUST Have:

- A strong willingness to pursue a career in the IT sector.
- Genuine interest in computer networking, including Internet Protocol (IP) Addressing, Routing and Switching, and related areas.
- Interest in developing advanced Windows Operating System Management Skills, going beyond basic user skills, such as familiarity with ActiveDirectory and PowerShell Commands.


NICE to Have (but not required):

- Previous professional experience in the IT sector.
- Personal experience in troubleshooting computer or network issues at home.
- Possession of IT certifications.

WHAT WILL MAKE YOU A SUCCESSFUL STUDENT AT MINNESOTA TECH FOR SUCCESS?

- Maintain a customer service-oriented mindset.
- Be prepared for initial challenges and understand the value of continuous learning.
- Show an interest in entry-to-mid-level IT positions like Help Desk Technician, computer networking, and operating system management.
- Attend each class with a minimum 90% attendance requirement.
- Clear your schedule to commit to 30 hours per week for both class time and self-study.
- Be ready to spend at least 6-8 hours per day, or more, on a computer for classes and future work.
- Possess strong computer navigation and troubleshooting skills, including previous experience in resolving technical issues, whether at home or in a professional context.

JOB PLACEMENT EXPECTATION AFTER COMPLETING MINNESOTA TECH FOR SUCCESS

- Rapid career advancement is highly likely in the IT sector compared to other industries.
 - IT certifications are crucial for a successful IT job search and career development.
 - Both IT certifications and practical experience influence your salary.
 - Job placement isn't guaranteed by Minnesota Tech for Success; it requires significant effort and dedication from graduates.
 - Minnesota Tech for Success focuses on enhancing your job search skills and expanding your professional network.
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MAIN FUNDING OPTIONS

- A combination of public and private grants allows the majority of MTFSLearn students to enroll in training at no cost. For students currently enrolled in MNBenefits, Minnesota Tech for Success is WIOA-approved and can be found on the Eligible Training Provider List (ETPL). Speak with your employment counselor about co-enrolling to support this MTFSS training. We have helped over 1,800 people change the trajectory of their careers through our programs to date!
- Minnesota Tech for Success serves as a school and training provider. Participants have various payment options, including self-payment, having a referring case manager or counselor cover the training costs, or qualifying for grant funding.
- To determine the right grant for you, please complete the Minnesota Tech for Success application. The grant application is a separate process. Approval timelines can range from 3 to 6 weeks, depending on the specific grant. Typically, once approved, grants cover 100% of the training costs.
- It's important to note that you may be eligible for multiple grants. In some cases, you might need to secure several different grants to cover the full 100% of the training expenses.

REQUIREMENTS TO PARTICIPATE IN MINNESOTA TECH FOR SUCCESS

Requirements for participants at Minnesota Tech for Success:

Age: Participants must be 18 years or older.

Identification: Participants must possess a valid government-issued photo ID and a social security card.

Work Eligibility: Participants must be eligible to work in the United States.

Education: Minimum GED or High School Diploma required.

Laptop: Laptops are required for all classes. MTFS will work with students to help them gain access to a laptop if they do not have one. We also have Lab Laptops to use during class.

Zero Tolerance Policy: Minnesota Tech for Success adheres to a strict zero tolerance policy for behaviors that undermine our learning environment and/or compromise the well-being of our community. All members of the MTFS community are expected to adhere to its principles at all times. Read our policy [here](#).

MTFS ENROLLMENT PROCESS

1. Complete the Minnesota Tech for Success Application by visiting [Application Link](#).
2. Schedule a meeting with the Dislocated Worker, WIOA, Voc Rehab, or another grant partner program recommended by Minnesota Tech for Success.
 - a. We collaborate with various programs such as Minnesota Careerforce Centers, Mac-V, HIRED, Project Pride for the Living (PPL), Jewish Family Children Services (JFCS), Minnesota Teamsters, and more. These are partner programs separate from Minnesota Tech for Success. The process can take anywhere from two weeks to six weeks.
 - b. Fill out their application, training proposal, and provide all necessary documents (e.g., IDs) and materials.
 - c. Complete basic math and reading assessment and score at an 8th grade level or higher (excluded for those with a college degree).
3. Once your application with the partner is reviewed, the Employment Counselor/Case Manager will approve your training proposal and send the necessary authorization to us.
4. Congratulations! You are now officially enrolled in the Minnesota Tech for Success program.

Note: If you are currently enrolled in one of these programs, simply complete the Minnesota Tech for Success application (step one) and provide your employment counselor/case manager's contact information.

INTERNSHIPS AT MTFS

Graduates of our educational programs can apply for a paid 6-month internship to put their new knowledge and skills to use with real-world technology experience. Internships are not guaranteed and are for MTFS Learn graduates only based on availability.

Throughout the internship, you will have the opportunity to work closely with experienced professionals, participate in hands-on activities, and apply your knowledge in practical scenarios. We hope that this experience will provide you with valuable skills and insights into the industry.

Internships we offer are Computer Technician and Web Developer on site at our location.

FOR FURTHER INFORMATION, OR TO ENROLL, PLEASE CONTACT MTFS *LEARN* RECRUITMENT & RETENTION MANAGER JARED FESSLER AT:

- JFESSLER@TECHFORSUCCESS.ORG
- (612) 383-2394.

OR VISIT TECHFORSUCCESS.ORG

